



INTERACT INJURY MANAGEMENT

Workplace Rehabilitation Organisational Philosophy

Interact Injury Management is committed to providing the best possible service and outcome for all stakeholders in the workplace rehabilitation process. This commitment is demonstrated in Interact Injury Management's ISO and Disability Service Standards accreditation and our organisational philosophy which states:

Interact Injury Management will provide a workplace model of rehabilitation that promotes strategic, creative, cost effective, timely and innovative service provision to achieve a successful return to work outcome for the worker.

Interact Injury Management will focus on an early, safe and durable return to work for all injured workers by incorporating the skills, knowledge and expertise of our professional staff.

Interact Injury Management will apply current evidence when assessing, and provide intervention to all its clients in order to promote optimum outcomes.

Interact Injury Management will engage all stakeholders in the workplace rehabilitation process to ensure that an early, safe and durable return to work is achieved. Interact Injury Management will ensure that all workers and employers are treated with respect and dignity in an honest, open and supportive environment. IIM value feedback from all its stakeholders and customer input to continuously improve services provided.

Interact Injury Management will ensure that an equitable and consistently applied approach to recommending commencement and cessation of service delivery is applied in all instances.